BIOTRUST Smart Authentication: Game-Changer for Customer Experience

MANANZA

(A)

1.55



• A true **Omni Channel** experience

 That far surpassed my expectations

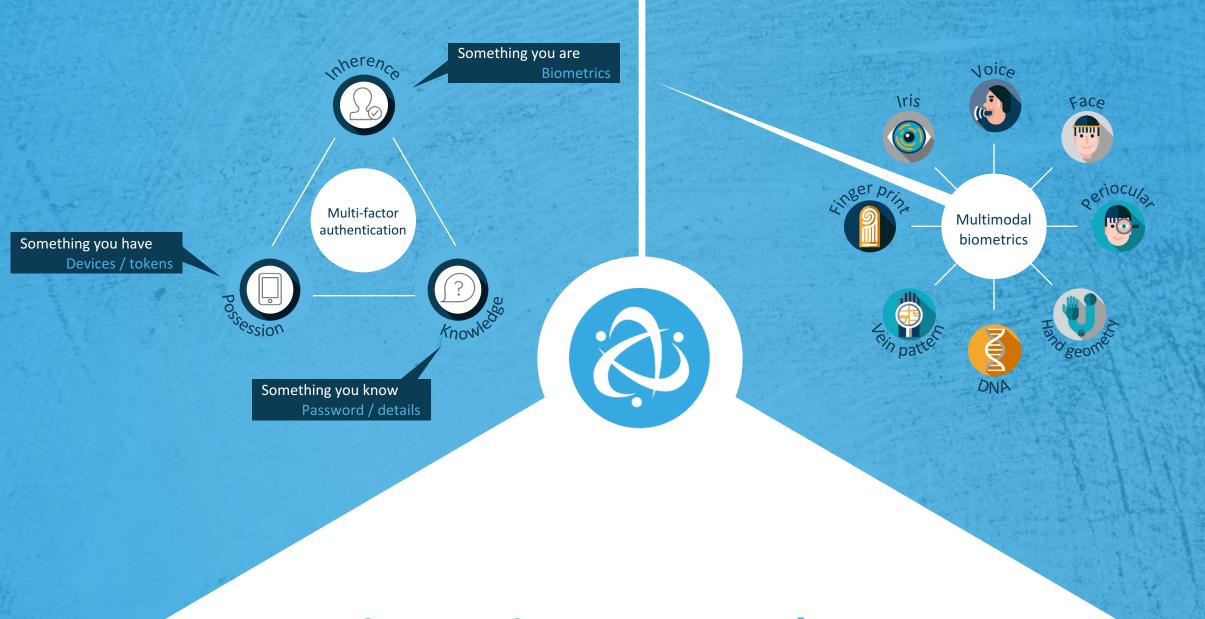




How to ensure ..

A convenient authentication experience & secured personal data

"Privacy is something you can sell, but you can't buy it back." – Bob Dylan



Biometrics as game changer

• Passive caller authentication for a European security company (alarm services)

• The client ambition: to be the most clientoriented services company through end-user convenience

Game changers

Improve identity fraud prevention

Increase productivity by reducing handling time

2

15% cost savings

Improve experience through authentication convenience

- SMART stadium as concept to technology development
- **Step 1:** Processing of facility services personnel during events based on facial recognition

Game changers

Reduce processing time

by +50%

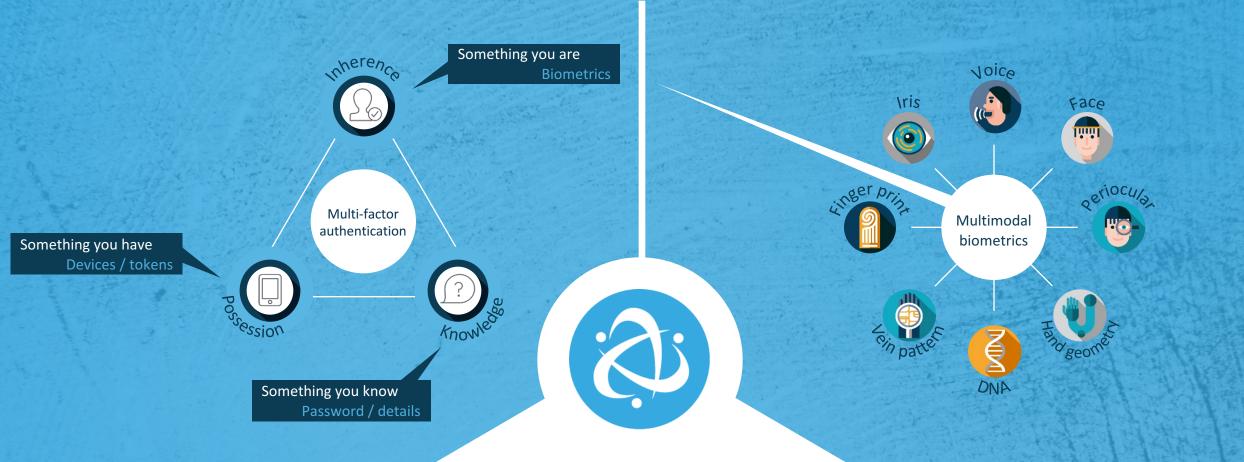
Complete transparency in on premise staff

2

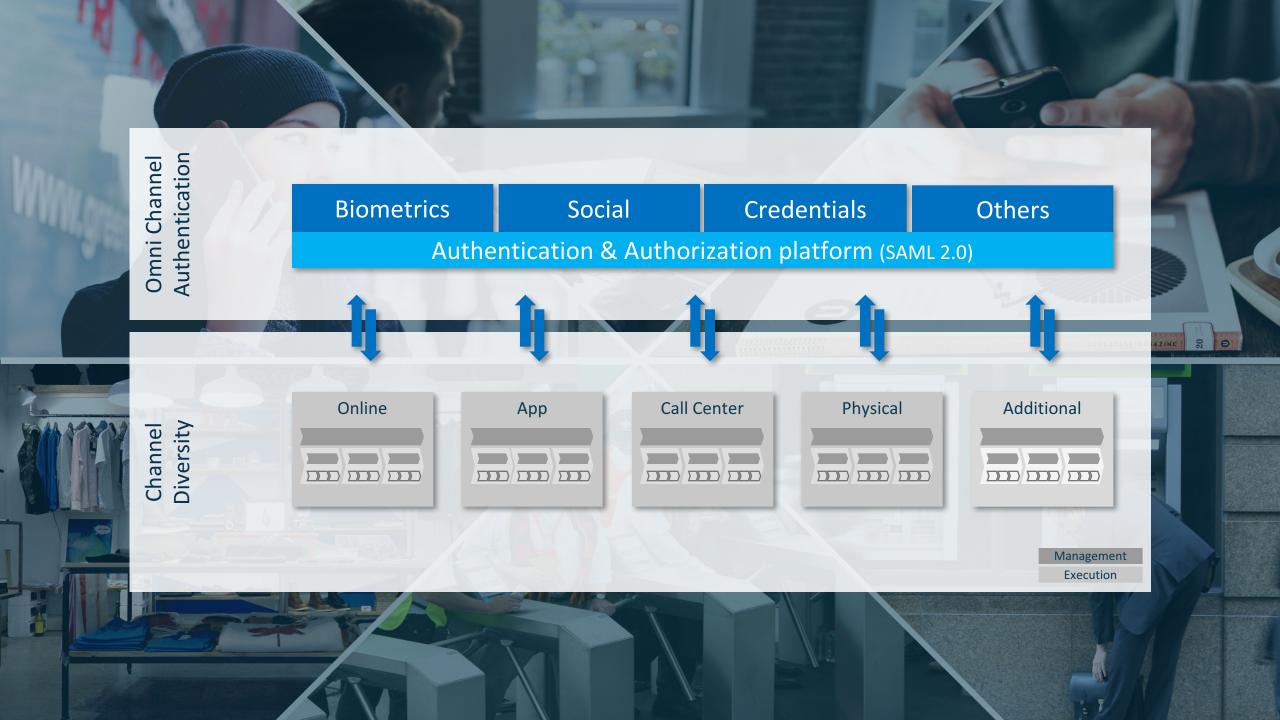
3

Integrate supply chain

Strengthen security



Combined with an omni channel experience



SAML as protocol for secured authentication and authorization exchange

1) Who do I trust with my personal data?

"Privacy is something you can sell, but you can't buy it back." – Bob Dylan

SP Service Provider IDP Identity Provider Social Login

Tradition Credentials

Biometrics

2) Who can use my personal data?



