Voice Biometrics, What Could Go Wrong? Understanding threats, weaknesses, attack vectors and how to mitigate them

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In this report, Opus Research addresses some of the fears and myths surrounding the use and deployment of Voice Biometrics, separating the real threats from the hype, and sharing effective techniques for implementation. Opus Research provides a summary of "Intelligent Authentication" methodologies to guide decision-makers in driving rapid deployments and accelerated adoption.

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A Final Word: Match Security Measures to Real Threats

Over the past few years, a handful of huge data breaches has captured the imagination of the general public. However, efforts to strengthen authentication methods should be calibrated to address the known threats that have long-term impact on a company's bottom line and reputation. No single approach to authentication is perfect; nor can a single architecture stop all inherent threats to data security and trusted communications. Voice Biometrics, in combination with other modalities and factors, has delivered exponential improvements in security. We counsel business unit managers and decision makers to match investment and deployment strategies to the objectives of rapid adoption of authentication methods that promote rapid adoption without compromising security.

Sources:

- 1 http://opusresearch.net/wordpress/2016/09/01/opus-research-report-voice-biometrics-census-steady-growth-of-global-enrollments/
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- 3 Article in Forensic Linguistics; June 2010; The International Journal of Speech, Language and the Law; Automatic Speaker Recognition as a Measurement of Voice Imitation and Conversion; Mireia Farrús, Michael Wagner, Daniel Erro and Javier Hernando

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Opus Research is a diversified advisory and analysis firm providing critical insight on software and services that support multimodal customer care. Opus Research is focused on "Conversational Commerce," the merging of intelligent assistant technologies, contact center automation, intelligent authentication, enterprise collaboration and mobile commerce. Opus Research organizes and produces industry-leading events that feature case studies, in-depth panel discussions and unprecedented networking opportunities for enterprises, customers, solutions providers, and technology vendors to foster new business opportunities in emerging markets. www.opusresearch.net

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