Decision Makers' Guide to Enterprise Intelligent Assistants

(2021 Edition) »

opusresearch

Decision Makers' Guide to Enterprise Intelligent Assistants

(2021 Edition) »

> While it's important to acknowledge we're still in the "early days" in the development and acceptance of Enterprise Intelligent Assistants, the proliferation of chatbots, voicebots and virtual assistants has already reached billions of end users. With a growing audience, the number of use cases will grow as well, and there is no turning back.
>
> Opus Research presents a comprehensive assessment of enterprise-grade Intelligent Assistant solution providers bringing natural language processing, machine learning, AI and analytics to support customer care, self-service, employee assistance, messaging and device control. This report evaluates 13 firms to better understand enabling platforms & technology, integration points & scalability, track record and future vision for enterprise-scale Conversional AI.

»

February 2021

Dan Miller, Lead Analyst & Founder, Opus Research
Derek Top, Research Director, Opus Research

Opus Research, Inc.
893 Hague Ave.
Saint Paul, MN 55104

www.opusresearch.net

» Table of Contents

Table of Tables

For more information on becoming an Opus Research client or to purchase the report, please contact:

Pete Headrick
Managing Director, Opus Research
e | pheadrick@opusresearch.net
p | +1-415-904-7666

About Opus Research

Opus Research is a diversified advisory and analysis firm providing critical insight on software and services that supports digital transformation. Opus Research is focused on the merging of intelligent assistance, natural language processing, machine learning, conversational AI, conversational intelligence, intelligent authentication, service automation and digital commerce. **www.opusresearch.net**