

## Voice Biometrics Vendor Survey and "Intelliview" Mid-Year Edition (2013)

The market for voice biometrics-based solutions has matured significantly in the past year. In this document Opus Research compares the products and strategic position of a select group of solution providers and presents structured analysis that should benefit decision makers planning to introduce speaker verification in their contact centers or on mobile devices or networks.

## May 2013

## **Dan Miller, Senior Analyst - Conversational Commerce**

Opus Research, Inc. 350 Brannan St., Suite 340 San Francisco, CA 94107

For sales inquires please e-mail info@opusresearch.net or call +1(415)904-7666

This report shall be used solely for internal information purposes. Reproduction of this report without prior written permission is forbidden. Access to this report is limited to the license terms agreed to originally and any changes must be agreed upon in writing. The information contained herein has been obtained from sources believe to be reliable. However, Opus Research, Inc. accepts no responsibility whatsoever for the content or legality of the report. Opus Research, Inc. disclaims all warranties as to the accuracy, completeness or adequacy of such information. Further, Opus Research, Inc. shall have no liability for errors, omissions or inadequacies in the information contained herein or interpretations thereof. The opinions expressed herein may not necessarily coincide with the opinions and viewpoints of Opus Research, Inc. and are subject to change without notice.

Published May 2013 © Opus Research, Inc. All rights reserved.

## **Table of Contents**

Optimistic Outlook Based on Successful Track Record
This Year's Leader Board
Capsule Summaries       6         Nuance Communications       6         VoiceVault       7         STC/SpeechPro       7         Agnitio       7         ValidSoft       8         Voice Trust       7         Sestek       8         Voice Biometrics Group       8         Auraya       8
Appendix: Detailed Company Profiles/Analysis9Agnitio S.L.9Auraya Systems13Nuance Communications17SESTEK21Speech Technology Center23Validsoft26Voice Biometrics Group31Voice Trust34VoiceVault38
Table of Figures
Figure 1: Procurement Timeline for Voice Biometric Solutions

For more information and to receive a copy of this report, please contact Pete Headrick

(pheadrick@opusresearch.net, +1-415-904-7666)